

VENDOR CHECKLIST

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GUIDELINES FOR FILLING UP THE CHECKLIST FOR THE VENDORS APPLYING FOR **ENLISTMENT IN SUGGESTED VENDOR LIST OF ONGC OFFSHORE ENGINEERING SERVICES**

- 1) This checklist consists of two parts viz. Part-A and Part-B.
- 2) Part A is applicable for a new vendor who wants to get enlisted in Suggested Vendor List of Offshore Engineering Services, ONGC.
- 3) Part B is applicable for a vendor who is already enlisted in Suggested Vendor List and wish to apply for a name change due to various reasons.
- 4) Vendor is advised to ensure that they submit complete details without any ambiguity in the space provided in the checklist along with Pre-Qualification Documents (PQD) as specified in the checklist.
- 5) Vendor is to submit an authority letter mentioning the name of the authorized signatory on behalf of company for checklists Part A & Part B or undertakings (Whichever is applicable).
- 6) For Separate Products / Equipment, separate PQD needs to be submitted. This checklist will form a part of each separate PQD.
- 7) Vendor has to confirm the applicable documents by putting a tick mark in the boxes. In case the checklist is filled in hand writing, it must be in capital letters & clearly legible.
- 8) The checklist and all supporting documents are to be signed by the OEM/Vendor. While submitting the compliance to ONGC Functional Specification (FS), each page of applicable FS should be signed & stamped by OEM/Packager. All the undertakings have to be submitted in the company letter head, by the authorized signatory.
- 9) Agent / Indian representative can only forward PQD on behalf of Vendor along with authorization letter from the Vendor stating that 'The agent' is their sole / authorized representative for the purpose of enlisting with ONGC.
- 10) Any time, if it is found out that the vendor furnished incorrect / false information at the time of enlistment, vendor name will be removed from the Suggested Vendor list.
- 11) Once a PQD is closed, the vendor shall not be allowed to resubmit a new PQD for six months from the date of closure.
- 12) A valid/permanent company mail id should be provided (at A1, point VI) along with the individual mail id's. It is mandatory since it is difficult for ONGC to make contact in case the OEM contact person/agent leaves the company.
- 13) Abbreviations used in the Checklist and the implied meaning
 - i. PQD: Pre-Qualification Documents: The documents which a vendor needs to prepare, as per the checklist, and submit to ONGC in the form of properly bound and indexed hard copies, for evaluation by ONGC.
 - ii. FS: Functional Specifications: These are the technical specifications about a product / equipment required by ONGC which a vendor has to comply with.
 - iii. **OEM**: Original Equipment Manufacturer: A manufacturing company which produces the product. Name of OEM only will be included in the suggested vendor list. No Stockiest / Dealers / Distributors / Agents etc. will be enlisted.

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iv. **Packager**(list as per attached Annexure): For enlistment of a vendor as Packager, following conditions must be satisfied:

- a) Packager is the Process Licensor OR the OEM of the main equipment. (Main equipment is listed in the respective Functional specification/ Design Criteria of the Package)
- b) If the packager is not Process Licensor or OEM of the main equipment, the packager shall submit the authorization letter from the ONGC enlisted Vendor of main equipment for carrying out packaging activity.
- c) The Packager shall select the major items from the ONGC Suggested Vendor List as mentioned in the respective Functional Specification/Design Criteria.
- d) Any enlisted Packager who is process Licensor or the OEM of the main equipment wants to relinquish his Overall single point responsibility of the Packaged Item and transfer the same to Other Vendor(s) of the Packaged Items, he may do so provided all such major sub-vendors of such packaged items mutually agree to provide the similar Services to ONGC under the leadership of new sub-vendor who accepts to take single point responsibility.
- 12) Manufacturing locations of MNC vendors other than the enlisted location in the suggested vendor List can also be accepted for supply of particular product category after obtaining an undertaking in the prescribed proforma (Annexure-II) from Principal/enlisted vendor. Such manufacturing locations shall possess all accreditations required for that particular product and comply with Functional specification of ONGC.
- 13) For any vendor, where the Purchase Orders are to be placed on agencies authorized by the enlisted foreign vendor, the enlisted vendor shall furnish Authorization letter to the agency for a particular product with an undertaking for agreeing to the following conditions:
 - i. Purchase specification (For PS items) shall be submitted & signed by enlisted foreign vendor only.
 - ii. Warrantee/Guarantee shall be provided by the enlisted foreign vendor.
 - iii. Enlisted foreign Vendor shall ensure maintenance support for the product.
- 14) Manufacturing locations established in India by an Indian Company can be considered for supply/enlistment provided such Indian company forms a Joint venture registered in India with:
 - i. An enlisted foreign vendor in the suggested vendor list.
 - ii. Any foreign vendor who is not enlisted but meets the qualification criteria for vendor enlistment.

The above arrangement shall be considered subject to meeting the following requirements: -----

- a) Undertaking in prescribed proforma (Annexure-III) from both the partners shall be submitted.
- b) The manufacturing location established in India shall possess all accreditations required for the product and also comply with the functional specifications.
- c) Factory inspection may be carried out to ascertain the capability of the Joint Venture.
- d) In event of collapse of such joint venture arrangement, supply from the JV company shall not be accepted.
- 15) Manufacturing locations established in India by an Indian Company can also be considered for supply/ enlistment for particular product with an undertaking in the prescribed Proforma from the enlisted foreign

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vendor, provided such Indian company has technical License agreement with an enlisted foreign vendor in the suggested vendor list. The said technical license agreement between Indian company and an enlisted foreign vendor should be on Non Judicial Stamp Paper.

Above arrangement shall be considered subject to meeting the following requirements:-

- The Technical License agreement shall be valid for minimum 3 years on the date of submission of PQD. After expiry of Technical License agreement, renewed agreement shall be required to be submitted.
- ii. In case of cancellation/non-renewal of Technical License agreement, the name of the vendor shall be delisted.
- iii. Undertaking in the prescribed proforma (Annexure-IV) from enlisted foreign Vendor on their letter head.
- iv. Undertaking in the prescribed proforma (Annexure-IV) from Indian company on their letter head.
- v. The manufacturing location established in India shall possess all the accreditations required for the product and also comply with the functional specifications.
- vi. Factory Inspection may be carried out to ascertain the capability of the Company.

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(Applicable for a new vendor who wants to get enlisted in Suggested Vendor List of Offshore Engineering Services, ONGC)

A1	Description of product and range, for which	ch enlistment is sought:
I	Name of Product (Item/ Equipment /Package)	
II	Full Name of the Vendor (OEM / Packager) seeking enlistment	
III	Corresponding ONGC FS (Functional Specification) No. with Revision No.	
IV	Operating Range (Max / Min)	
V	Size & Model No.	
	Full Contact Details of OEM / Packager	
	Regd. Office / Headquarter Address	
	Manufacturing /Factory Address	
	Tel No:	
VI	Mobile no:	
	Contact Person:	
	Company mail- id: Mail-id of contact person: (All the communication between ONGC & Vendor will be through e-mail only. Hence vendor has to provide active & valid company as well as individual e-mail IDs) Website	
		ive / agent, if any (In case the OEM / Packager is a foreign
	Regd. Office / Headquarter Address	
VII	Tel No:	
	Mobile no:	
	Contact Person:	
	Company mail- id: Mail-id of contact person:	
	(All the communication between ONGC &	

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	ver	ndor will be through e-mail only. Hence ador has to provide active & valid appany as well as individual e-mail IDs)			
	We	bsite:			
		Checklist	tick mark in the	rm by putting a boxes & attach uments	
	a.	The item/equipment/package should be of recent vintage supplied within the last 10 years and satisfactory service in Offshore oil & gas operations for a minimum period of two (2) years. This should be supported with performance feedback letter from the End-User (the firm using the item/equipment/package in its offshore oil & gas operations).	☐ Confirmed	Attached at SI. No	
A2	b.	For the manufacturers having manufacturing facility in India and are not able to meet the experience criteria of supply to offshore oil & gas operations; in that case the past track record of supply to Coastal Hydrocarbon Refineries will also be considered. However, other conditions related to submission of relevant documentation shall remain same. Vendor to confirm if it seeks enlistment under this criteria and attach detailed documents related to its manufacturing facility in India.	☐ Confirmed	Attached at SI. No	
		The item/equipment/package should be of recent vintage supplied within the last 10 years and satisfactory service in Coastal Hydrocarbon Refineries operations for a minimum period of two (2) years. This should be supported with performance feedback letter from the End-User (the firm using the item/equipment/package in its Coastal Hydrocarbon Refineries operations).	☐ Confirmed	Attached at SI. No	
		e performance feedback shall be substantiated by the corresponding Pur plicable document OR	chase Order and	d all other	
	In t	he absence of Satisfactory Performance feedback (as mentioned under	A2 above):		
А3	Repeat Purchase Orders (POs) from the same 'End User' with a minimum time gap of two years from the delivery date of the first purchase order and the date of second purchase order. OR Note: POs should not be older than ten years.				
A4	In the absence of meeting the requirement as mentioned under Clause A2 & A3 above): Repeat Purchase Orders from LSTK contractor(s) for the same end user, with a minimum time gap of two years from the delivery date of the first purchase order and the date of second purchase order. OR Note: POs should not be older than ten years.				

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А5	a.	Applicable of Piping Bulk Items only (In absence of satisfactory Performance Feedbacks under Clause A2, A3 & A4 as listed above) For Piping bulk items only i.e fittings, flanges & gaskets the repeat purchase order from different end users but supplied through same LSTK contractor is also acceptable provided the vendor establishes records of repeat supplies with minimum time gap of two years of delivery. The supply records shall be supported by copies of POs with name of vendor, clearly indicating supply to offshore oil & gas operations. Note: POs should not be older than ten years.					onfirmed	Attached at SI. No
	b.	unde For track	Applicable for all existing Architectural items appearing in ONGC SVL (In absence of satisfactory Performance Feedbacks under Clause A2, A3 & A4 as listed above) For all existing Architectural items appearing in ONGC SVL past track record of Shipping Industry can also be considered. Note: POs should not be older than ten years.					Attached at SI. No
A6		ONGC Functional Specifications have been followed completely. In case of deviation(s), the same are placed at SI. No					onfirmed	Deviations Attached at SI. No
A7			Reference of design coas per ONGC FS) are			ПС	onfirmed	Attached at Sl. No.
A8	ASI ON						Attached at SI. No	
	If th	e produ	uct (for which enlistmer	nt is sought) is a pack	aged product and ver	ndor is	a packag	ger then:
А9	а	Packager is the Process Licensor OR the OEM of the main equipment. (Main equipment is listed in the respective Functional specification/ Design Criteria of the Package)			Confirmed			
	b	If the packager is not Process Licensor or OEM, the packager shall submit the authorization letter from the ONGC enlisted Vendor of major equipment for carrying out packaging activity.			Confirmed		Authoriza from OEM SI. No	/I attached at
	С	The Packager shall select the major items from the ONGC Suggested Vendor list as mentioned in the respective Functional Specification/Design Criteria.						
	d	d Any enlisted Packager who is process Licensor OR the OEM of the main equipment wants to						tion letter M to One of ors for Overall
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	relinquish his Overall single point responsibility of the Packaged Item and transfer the same to Other Vendor(s) of the packaged Items, he may do so, provided all such major sub-vendors of such packaged items mutually agree to provide the similar Services to ONGC under the leadership of new sub-vendor who accepts to take single point responsibility					Single Point Responsibility attached at SI. No along with support letters from other major sub vendors of packaged item.
A10	Agree to so	ist (Past Track	☐ Agreed	Attach	ed at Sl. No	
A11	authorized	submit authority lett signatory for undertaking(whichever	signing the	☐ Agreed	Attach	ed at Sl. No
A12	Agree / guarantee supply of spares for the entire life cycle of the item / equipment (i.e. 7 years in case of electronic equipment/items and 10 years in case of mechanical equipment/items)			☐ Agreed	Attach	ed at Sl. No
A13	Agree to comply with ONGC Terms & Conditions for Supply of Spares (to be agreed in principle only, actual T&C will be shared only at the time of execution of an order)			☐ Agreed	Attached at Sl. No	
A14	Agree to p	Agree to provide maintenance support in India?			mainte	ntact details of nance support attached lo
A15	Agree to submit updated details for any business related changes, e.g., name change, address change etc.			☐ Agreed	Attach	ed at Sl. No
A16	Agree to submit notarized copy of performance feedback letter from end user, PO copies etc.in exceptional case if company requires to establish the authenticity of the submitted documents during evaluation stage of PQD.			☐ Agreed	Attach	ed at Sl. No
A17	Hard Copies of the entire PQD (to be submitted along properly bound, indexed and marked / flagged			with this checklist) are	☐ Confirmed
A18	Soft Copy of the entire PQD (Scanned copy of the signed & stamped documents) is included in Pen Drive and attached.			☐ Confirmed	Att	ached at Sl. No
A19	Agree to submit Budgetary Quotes to company in case they are sought at any point of time.			☐ Confirmed	Att	ached at Sl. No
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Notes:

- i) Any time, if it is found out that the Vendor furnished incorrect / false information at the time of enlistment, Vendor name will be removed from the Suggested Vendor List.
- ii) Factory Inspection may be carried out to ascertain manufacturing capability of the vendor.
- iii) Evaluation of PQD shall be based on the information/details/confirmation/supporting documents provided by the vendor in the check list.
- iv) The manufacturing location (country) shall be enlisted in the Vendor list. In case the manufacturing location (country) is different from the vendor's registered office (country), both the locations shall be entered in the vendor list.
- v) While Enlistment in SVL is done only for the Manufacturing Place / Country and the POs in their names only are generally considered for evaluation as per check list listed above, the POs placed on the OEM's authorized agency will also be considered. However, the OEM has to establish the Link / relationship between the OEM and their authorized agency, if available separately. In this case, all the supporting documents offered as part of PQD and subsequently also, will have to be signed / duly authenticated by OEM only.
- vi) Proforma of Undertakings wherever applicable should be submitted on company's letter head.
- vii) In case of Non-English Foreign Companies/Firms, applicable documents like PO copies etc. need to be English translated true copies, attested by the Notary of that Country. In case the documents are on the plain paper, then the same shall be got attested by the Competent Authority of the Embassy of India in that Country.

Signature of the Vendor (OEM / Packager) with Official Stamp

Name of signing authority:

Designation / Post of the signing authority:

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PART-B

(Applicable for a vendor who is already enlisted in Suggested Vendor List and wish to apply for a name change due to various reasons)

B1	Information about Name Change Case								
ı		Product (Ite	em/ Equipme	ent /Package) for					
II	Old Name of the Vendor								
Ш	Old Address								
IV	New Name of	the Vendo	or						
	New Regd. Of	ffice / Head	dquarter Add	dress					
	Tel No.								
	Mobile no:								
V	Contact Perso	n:							
	Company mail id: Mail id of contact person: (All the communication between ONGC & Vendor will be through e-mail only. Hence vendor has to provide active & valid company as well as individual e-mail IDs)								
	Website								
B2	In case of Na	me Chang	ge Request:	:					
Reas	son for Name C	hange	Documen	ts Required	Documents attached		Remarks		
	1. Certificate of Incorporation of the company 2. Shareholder's/Boa Resolution passed the board of directed. A) **Change in		Incorporation			Confirmed	Attache No	d at SI.	True copies of all these
			olution passed by		Confirmed	Attache No	d at SI.	documents. All these should be attested by the	
	Name	Name 3. Memor Articles Associa		orandum and les of ociations of post ge in name		Confirmed	ed Attached at SI. Se cto Co		Company Secretary/Dire ctor of the Company/Nota
		4.		nanent Account ber i.e PAN ore and post age in name)		Confirmed	Attache No	d at SI.	ry Public under their seal.
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Page 10 ISO - 9001:2015 Attached at SI. Confirmed 5. **GST Certificate** No.__ Copy of application 6. for name change filed - Forms INC 24 Attached at SI. & MGT 14 filed with Confirmed No.___ ROC or E-form 1A, 1B and form 23 filed with the ROC In case of change in name pursuant to change in the nature of companies/firms (i.e. conversion of company from private to public or viceversa or Private Ltd. To LLP or vice versa etc.) in addition to the documents at (A) above, attested/notarized true copies of following documents shall be submitted 7. Certificate of incorporation/conver sion (Form 19 of Attached at SI. Confirmed Limited Liability **Change in No. Partnership Rules, Nature 2009) Attested true Other relevant forms copies of all these in relation to conversion of documents companies/firms: Attached at SI. ☐ Confirmed (Form 14 and Form No.___ 18 of Limited Liability Partnership Rules, 2009) In case of Mergers/Acquisitions/Demergers, in addition to the documents at (A) above, attested/notarized true copies of following documents shall be submitted 9. Scheme of Mergers/Acquisitions/ Demergers/Transfer of Business (Sale and Purchase agreement) C) **Name Attached at SI. which includes a Confirmed change due No.___ clause about taking to over of Mergers/Ac assets/liabilities of the quisitions/D Attested true merging /transferor emerger/Tr copies of all companies ansfer of these 10. Board Resolution **Business** documents passed approving the Attached at SI. Confirmed scheme of No.____ mergers/acquisitions/d emergers 11. Shareholder's resolution passed in Attached at SI. Confirmed the extraordinary No.___ general meeting of the company (Approving

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			neme of						
			ergers/acquisitions/d						
			nergers)						
			e relevant Court der sanctioning the						
			heme of	☐ Confirmed	Attached	d at SI.			
			ergers/acquisitions/d	Committee	No				
			nergers						
			rtificate of		Attached	d at SI.			
			corporation	Confirmed	No				
			•						
			rtificate for		Attached	d at SI.			
			mmencement of	Confirmed	No				
Note	e.	Du	siness						
14010	<u>3.</u>								
**For	foreign comp	anies, all the equiva	alent document whe	rever applicable	needs to	be subn	nitted.		
		•							
			here the documents			r head ur	nder its seal, all		
			ostilled by the Embas			-l-4- 14:			
			es/Firms, all documer assy of India in that co		igiish tran	isiated tru	e copies and the		
			tive but indicative onl		on of each	n case/pro	nosal additional		
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B4		anned copy of the sign factoring the sign in the sequired documents.		Confirmed		Attached a	at Sl. No.		
		uded in Pen Drive an		Committee	,	maorioa c			
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			Signature of	the Vendor (OE	IVI / Packa	ager) witr	n Official Stamp		
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				Designation	on / Post	of the sig	ning authority:		
	Designation / Post of the signing authority:								
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Annexure-I

	Identified list of Packaged Items								
Sl. No.	PACKAGED ITEMS								
	<u>MECHANICAL</u>								
1	Inst./Utility Gas Systems-Packaged Item (Process Licensor)								
2	HVAC-Packaged Item (Process Licensor/Compressor OEM or Authorised by Compressor OEM)								
3	Instrument & Utility Air Compressors-Packaged Item (Compressor OEM or Authorised by Compressor OEM)								
4	Produced Water Conditioner System (PWCS)-Packaged Item (Process Licensor)								
5	Chemical Storage& Dosing System-Packaged Item (Chemical Dosing Pump OEM or Authorised by Chemical Dosing Pump OEM)								
6	Nitrogen Generator-Packaged Item (Membrane/Air Compressor OEM or Authorised by Membrane/Air Compressor OEM)								
7	GDU (Gas De-hydration Unit)-Packaged Item (Process Licensor)								
8	GSU (Gas Sweetening Unit)-Packaged Item (Process Licensor)								
9	Fuel Gas Conditioning Skid-Packaged Item (Process Licensor)								
10	Fire Water Pump-Packaged item (Pump/Engine OEM or Authorised by Pump/Engine OEM)								
	<u>PIPING</u>								
1	HIPPS (High Integrity Pressure Protection System)-Packaged Item								
	INSTRUMENTATION								
1	Fire and Gas Detection System-Packages Item								
2	Well Fire Shutdown Panel & Test Separator Shutdown Panel-Packaged Item								
	ELECTRICAL								
1	Solar Power System-Packaged Item								
2	UPS System-Packaged Item								
3	Battery & Battery Charger-Packaged Item								
4	Diesel Generator Packager								
5	CCTV System								

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Annexure-II

PROFORMA OF UNDERTAKING (from the enlisted vendor) (For point no 12 referred under Guidelines)

We <name of the Principal/ enlisted vendor with location> declare that the < name of the vendor with location to be accepted> is our subsidiary unit with our stake more than 50%

We guarantee that < name of the vendor to be accepted> shall follow the same design, manufacturing, quality processes and testing standards of the <name of product> as that of the < name of the Enlisted vendor in Suggested Vendor List>.

And < <u>name of the vendor to be accepted</u> > shall comply with the Functional Specification.

We also stand warranty for the item supplied for a period of _____ years.

We guarantee for supply of spares and provide maintenance support in India for the entire life cycle of the item / equipment (i.e. 7 years in case of electronic equipment/ items and 10 years in case of mechanical equipment/items).

(Authorized Signatory of Principal/enlisted vendor)

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Annexure-III PROFORMA OF UNDERTAKING (For point no 14 referred under Guidelines)

(From Enlisted Foreign vendor/ from Foreign Partner who meets the Enlistment Criteria)

We <name criteria="" enlisted="" enlistment="" foreign="" location="" meets="" of="" partner="" principal="" the="" vendor="" who="" with=""></name>
declare that the < name of the partner in India> is our Joint venture partner in India with our% stake.
We guarantee that $<$ <u>name of the joint venture to be accepted</u> $>$ shall follow the same design, manufacturing,
quality processes and testing standards of the < name of product > as that of the < name of the Enlisted
foreign vendor in Suggested Vendor List/ foreign partner who meets the enlistment criteria >.

And < <u>name of the joint venture to be accepted</u> > shall comply with the Functional Specification.

We agree for the Factory inspection to ascertain the capability of <u><name of Joint Venture Company></u>

We also stand warranty for the item supplied for a period of _____years.

We guarantee for supply of spares and provide maintenance support in India for the entire life cycle of the item / equipment (i.e. 7 years in case of electronic equipment/ items and 10 years in case of mechanical equipment/ items).

(Authorized Signatory of Principal/enlisted foreign vendor/_foreign partner who meets the enlistment criteria)

PROFORMA OF UNDERTAKING (From Indian Partner)- (For point no14 referred under Guidelines)

We <name indian="" of="" partner="" the=""> declare that the < name of the enlisted foreign vendor/ Foreign Partner</name>
who meets the enlistment criteria > is our Joint venture partner in India with our% stake.
We guarantee that $<$ name of the joint venture to be accepted $>$ shall follow the same design, manufacturing
quality processes and testing standards of the < name of product > as that of the < name of the Enlisted
foreign vendor in Suggested Vendor List/ foreign partner who meets the enlistment criteria >.
And < <u>name of the joint venture to be accepted</u> > shall comply with the Functional Specification.
We agree for the Factory inspection to ascertain the capability of <name company="" joint="" of="" venture="">.</name>
We also stand warranty for the item supplied for a period ofyears.
We guarantee for supply of spares and provide maintenance support in India for the entire life cycle of the
item / equipment (i.e. 7 years in case of electronic equipment/ items and 10 years in case of mechanical
equipment/ items).

(Authorized Signatory of Indian Partner)

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Annexure-IV

PROFORMA OF UNDERTAKING (For point no 15 referred under Guidelines)

(From the enlisted foreign vendor having Technical License agreement with the Indian Company for manufacturing facilities in India)

We <name of the enlisted foreign vendor with location> guarantee that < name of the Indian company to be accepted with manufacturing location in India > shall follow the same design, manufacturing, quality processes and testing standards of the <name of product> as that of the <name of the Enlisted vendor in Suggested Vendor List> and shall comply with the Functional Specification.

We undertake the full responsibility of quality of product to be supplied by < name of the Indian company to be accepted with manufacturing location in India >

We further understand that if, the product manufactured by the Indian company fails to maintain the same design, manufacturing, quality processes and testing standards of the <<u>name of product</u>> as that of the <<u>name of the enlisted foreign vendor in Suggested Vendor List</u>>, the Company reserves the rights of delisting us <<u>name of the enlisted vendor with location in Suggested Vendor List</u>> for <<u>name of product</u>> in Suggested Vendor List.

In case of cancellation as well as renewal of technical license agreement, we shall inform ONGC well in advance.

(Authorized Signatory of enlisted foreign vendor)

PROFORMA OF UNDERTAKING (From Indian Company) (For point no 15 referred under Guidelines)

We <name of the Indian Company> declare that the < name of the enlisted foreign vendor > has Technical License agreement with us for <name of product>

We guarantee that <a href="mailto:rname shall follow the same design, manufacturing, quality processes and testing standards of the <a href="mailto:rname of the <a href="mailto:rname of the <a

We <name of the Indian Company> shall possess all the accreditations required for the product and also comply with the functional specifications.

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We agree for the Factory inspection to ascertain the capability of <name of the Indian Company>.

We also stand warranty for the item supplied for a period of _____years.

We guarantee for supply of spares and provide maintenance support in India for the entire life cycle of the item / equipment (i.e. 7 years in case of electronic equipment/ items and 10 years in case of mechanical equipment/ items).

In case of cancellation as well as renewal of technical license agreement, we shall inform ONGC well in advance.

(Authorized Signatory of Indian Company)

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