



PMC Cell – MM

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Circular No. 73/2023

No: CORP-MM/2023/PMC/13(29)14/1164747

Dated: 27.09.2023

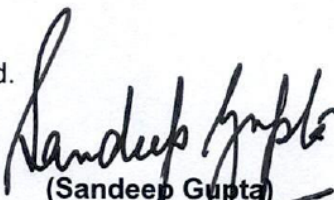
Sub: Commitments of OEM for lifetime AMC and lifetime supply of spares in tenders for purchase of Capital Equipment.

Reference is invited to clause B.1.5 of Technical BEC for procurement of Goods (NCB/ICB) wherein provisions on commitments of OEM interalia for 'lifetime' AMC and 'lifetime supply' of spares (i.e. 7 years in case of electronic equipment/items) in tenders for purchase of capital equipment has been stipulated as prescribed in Circular No 07/2007 dtd 18.05.2007.

EPC in its meeting (28/2023) held on 14.09.2023 reviewed the aforesaid BEC provisions and decided to reduce aforesaid period as 5 years for IT devices which includes networking devices, servers, storage, IT security products such as firewalls, IT peripherals such as PC, printers, scanners, CCTV/AV system etc. while continuing 7 years period in case of electronic equipment/items.

In accordance with decisions taken in aforesaid meeting of EPC, modified BEC provisions are attached at Annexure-I. Similar changes may be incorporated in other tenders also.

Above guidelines should be meticulously followed by all concerned.

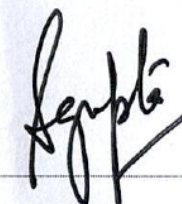

(Sandeep Gupta)
ED-Chief MM Services
27/9/23

Distribution: (Through ONGC's intranet website 'reports.ongc.co.in').

All concerned may download the circular from the site. Hard copies are not distributed separately.

Existing vis-à-vis modified provisions BEC for procurement of Goods (ICB/NCB)

Clause No.	Provisions	Proposed Provision	Remarks
B.1.5	<p>(Applicable in tenders for purchase of capital equipment)</p> <p>(a) Bidder must furnish the following undertakings from the Original Equipment Manufacturer(s), alongwith his bid:</p> <p>(i) The OEM shall provide the maintenance / service / calibration facilities in India, for all the equipments to be supplied under the contract, if awarded to him by ONGC.</p> <p>(ii) The bidder shall indicate the source of their bought out items and also the names of the original equipment/materials manufacturer for the major components. The OEM shall guarantee the 'lifetime supply' (i.e. 7 years in case of electronic equipment/items and 10 years in case of mechanical equipment/items) of spares for all the equipments to be supplied under the contract, if awarded to him by ONGC.</p>	<p>(Applicable in tenders for purchase of capital equipment)</p> <p>(a) Bidder must furnish the following undertakings from the Original Equipment Manufacturer(s), alongwith his bid:</p> <p>(i) The OEM shall provide the maintenance / service / calibration facilities in India, for all the equipments to be supplied under the contract, if awarded to him by ONGC.</p> <p>(ii) The bidder shall indicate the source of their bought out items and also the names of the original equipment/materials manufacturer for the major components. The OEM shall guarantee the 'lifetime supply' (i.e. <u>5 years for IT devices which includes networking devices, servers, storage, IT security products such as firewalls, IT peripherals such as PC, printers, scanners, CCTV/AV system etc.</u> 7 years in case of electronic equipment/items and 10 years in case of</p>	Underlined portion modified



	<p>(iii) The OEM undertakes to enter into Annual Maintenance Contract for 'lifetime' (i.e. 7 years in case of electronic equipment/items and 10 years in case of mechanical equipment/items) for all the equipments to be supplied under the contract, if awarded to him by ONGC.</p> <p>In case the OEM declines / fails to honour any of his above commitments, business dealings with such OEM shall be considered for banning from future business dealings.</p>	<p>mechanical equipment/items) of spares for all the equipments to be supplied under the contract, if awarded to him by ONGC.</p> <p>(iii) The OEM undertakes to enter into Annual Maintenance Contract for 'lifetime' (i.e. <u>5 years for IT devices which includes networking devices, servers, storage, IT security products such as firewalls, IT peripherals such as PC, printers, scanners, CCTV/AV system etc.,</u> 7 years in case of electronic equipment/items and 10 years in case of mechanical equipment/items) for all the equipments to be supplied under the contract, if awarded to him by ONGC.</p> <p>In case the OEM declines / fails to honour any of his above commitments, business dealings with such OEM shall be considered for banning from future business dealings.</p>	
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