Expression of Interest for empanelment of Multi Specialty Hospital/ Diagnostic/ Single specialty center for ONGC, Assam Asset, Sivasagar

1.0. Introduction:

Oil and Natural Gas Corporation Limited (ONGG) is a Maharatna Central Public Service Enterprise (CPSE) and is a leading company in exploration and production of oil and natural gas in India and overseas. ONGC provides industry leading medical facilities to its regular employees and their medical beneficiaries through its in house hospitals, dispensaries across work centres and also empanels hospitals/ diagnostic centres to provide best medical treatment to its medical beneficiaries.

2.0. Objectives:

The primary objective is to empanel following number and locations of **Multi Specialty Hospital/ Diagnostic Centers (Radiology/pathology) / Single specialty center (obs & gynec,)** at following locations for a period of 03 years w.e.f. 01.04.2026 to 31.03.2029:

Description	Total number to be newly empanelled	Location
Multi speciality hospital (tertiary care)	1	Dibrugarh
Diagnostic center (Pathology)	1	Sivasagar
Diagnostic center (Radiology)	1	Sivasagar
Single Speciality (Obs & Gynec)	1	Sivasagar
Diagnostic center (Radiology with PET)	1	Guwahati
Multi speciality hospital (tertiary care)	1	Guwahati

3.0. Eligibility Criteria:

3.1. Eligibility for Hospitals:-

Class of City	
A. Multi-specialty tertiary level hospital	
Guwahati	Minimum 50 beds, 2 to 3 super speciality, Equipped with all medical, surgical and emergency services, minimum 20 critical care beds (emergency+ ICU)
Dibrugarh	Minimum 50 beds, 2 to 3 super speciality, Equipped with all medical, surgical and emergency services, minimum 20 critical care beds (emergency+ ICU)

N.B.: *Despite of above categorization of Hospitals, preference shall be given to the Multi-specialty tertiary level Hospitals.*

3.2. Eligibility for Single Specialty Centre/ Diagnostic Centres (Pathology)/ Diagnostic Centres (Radiology)/ Physiotherapy Centre/ Eye Care Centre/ Speech Therapy & Hearing Centres/ Nephrology Centre:-

Sl. No.	Category	Proposed Criteria (Minimum Qualification & Experience)
1	DIAGNOSTIC CENTRE (RADIOLOGY)	Centre managed by a qualified Radiologist/s with qualification MD / DNB (Radiology) with minimum three years of experience.
2	DIAGNOSTIC CENTRE (RADIOLOGY with PET)	Centre managed by a qualified Radiologist/s with qualification MD / DNB (Radiology or Nuclear Medicine) with minimum three years of experience.

3	DIAGNOSTIC CENTRE (PATHOLOGY)	Centre managed by a qualified Radiologist/s with qualification MD / DNB (Pathology) with minimum three years of experience.
4	SINGLE SPECIALTY CENTRE (Obst & Gynec)	Availability of 4 beds with provision of emergency/ day care beds

3.3. Certificates/ Accreditations :-

a. Hospitals with NABH/JCI accreditation shall be preferred over Non-NABH/JCI accredited Hospitals.

b. Diagnostic Centres (Radiology/ Pathology) with NABL accreditation shall be preferred over Non-NABL accredited Diagnostic Centres.

c. Valid IT exemption u/s17 (ii) of IT Act* is/are essential to extend credit facility. In absence of the same, empanelment shall be on reimbursement basis only.

3.4. Interested eligible vendors/ hospitals shall have to submit following information **(Annexure-A)** on their letter head duly signed & stamped by their authorized person, along with the EOI.

4.0. Empanelment Rates:

- ONGC is expecting a best possible discount over the latest general public rates, which is published by the hospital (s) time to time.
- The discounts offered to ONGC over the latest general public rates should not be lower than the discount offered to the other PSUs.
- **Preference shall be given to hospitals/centres who are agreed to work on CGHS rates, terms and conditions**.
- Preference shall be given to the consolidated packages.
- Hospital should be willing to accept approved rates for procedures and related care (i.e. cost of procedure, hospitalization, medicines and other consumables etc.). Hospital shall not charge more than pre-approved rate/rates, at any cost and no money shall be charged from the family of the patient. Diet Charge for the patient and the attendant is inclusive in the room-rent and no extra money would be provided for that purpose.

5.0. Submission Guidelines

A. Application Process:

Interested hospitals must submit the following documents:

1. Covering letter for expressing interest along with an executive summary of the proposal.
2. Duly signed & stamped **Annexure-A** on their letter head.
3. Declaration of willingness to abide by pre-approved rates.
4. Copy of proof of empanelment for any central PSU/ CGHS.
5. Copy of valid statuary licenses viz. Fire licenses etc., valid IT Exemption Certificates, Accreditation certificates, latest general public rates, any other supportive documents on the subject matter/ EOI.

B. General Conditions for submission of EOI:

1. ONGC reserves the right to accept or reject any or all EOIs without assigning any reason.
2. This is not a tender or Request for Proposal (RFP); it is an invitation for EOI only.
3. Empanelment under this EOI does not guarantee empanelment with ONGC or allocation of patients.
4. Interested hospital must submit their interest along with relevant supporting documents as mentioned above within the submission deadline as mentioned below.
5. Roles & responsibilities and other aspects of the engagement will be guided by separate agreements/ MoUs.

Submission Deadline: _____ **(7 days from publication of the advertisement)**

Submission Format: Electronic copies in PDF format (& additional documents), to be submitted via email to med_aa@ongc.co.in

6.0. Disclaimer

This EOI is solely for the purpose of market exploration. It does not constitute a commercial tender or RFP, nor does it commit ONGC to proceed with any empanelment process.

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ANNEXURE-A

Sl. No.	Information Sought	Remarks
1	Brand Name of the hospital	
2	Name as in Pan card	
3	PAN No.	
4	Whether hospital is MSME & Type (Micro/Small/Medium) YES / NO	
5	Whether hospital is Single or Multi-specialty	
6	Full Address with phone number	
7	Details of Contact Person: Name, Designation, Mob No, Email for Admission process, Billing process & Emergency	
8	Bank Details with ECS filled form	
9	GST Details and No.	
10	Whether Hospital is NABH/ NABL/ JCI accredited (Yes/No) If yes, please provide details of NABH/ NABL/ JCI Certification with its validity (copy of NABH/ NABL/ JCI Certificate may be enclosed)	
11	Whether Hospital is Income tax Exempted (Yes/No) If yes, please provide details of IT Exemption Certification with its validity (Copy of IT Exempted Certificate may be enclosed)	
12	Facilities available at glance, if required details may be provided separately.	
13	Facilities available (Please tick ✓ wherever applicable)	• Advanced trauma & cardiac emergencies • Blood bank • Oncology • Radiotherapy • Dialysis • Organ transplant • Burns Unit • IPD Psychiatry.
14	Ambulances facility is available & whether agreeing for free pickup of patient in emergency/ IPD?	
15	Whether central oxygen supply is available?	
16	List of organizations & PSUs on panel with undertaking	
17	General Public Schedule of Charges (Enclosed/ not enclosed)	
18	List of Consultants (Full time & Visiting) with Mobile Numbers (Submitted/ Not submitted)	
19	Advanced Radio diagnostic facilities i.e CT, MRI, PET CT (Available / Not Available)	
20	Details of Category of Rooms available with tariff & facilities, if required details may be submitted separately.	
21	Details of Category of ICUs/HDUs available with tariff, if required details may be submitted separately.	
22	No. of Beds available with categorization & their numbers	

23	Whether Separate Corporate Help Desk available? (Yes/ No)	
24	Acceptability of CGHS rates for empanelment? (Yes/ No)	
25	Please mention the discounts which you would be offering to ONGC over and above the general public rates.	
26	How old is the facility?	
27	Outsourced Facility if any? If yes, please provide the details	
28	CEA registration available (Yes/No)	